



Passionate about craft through community.



Job Title: Beardstender (Server)

Reports to: Pub Management Team

About Beards Brewery:

Beards Brewery is located in the scenic gaslight district of downtown Petoskey, where we operate our small 1bbl (31 gallon) pilot brew house and have a tap room/restaurant open to the public. We additionally have a 15bbl (465 gallon) production brew house in Charlevoix where we keg and can our beers to meet our growing demand at our pub location as well as distribution to bars and restaurants within Michigan.

Job Description:

Our Beardstenders play an integral role in providing an excellent experience for our brewery guests. We are a high volume and fast paced brewpub, therefore it's crucial that all Beardstenders are prepared and excited about working in a fast paced environment. Here at Beards we are passionate about craft and make as much of our product from scratch as we can. The right candidate must be passionate about food, service and of course, beer!

Beardstenders are responsible for creating and building a positive experience for guests from the moment they sit down to the moment they make their departure from the pub. While our Beardstenders are expected to take orders, make recommendations, pour beers, and deliver drinks and food to tables; the big picture goal is to create the best experience we can for each person walking through our doors. Beardstenders must stay up to date on all things Beards as they must be able to answer questions regarding Beards history, the Petoskey area, menu items, beer, and merchandise.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Adhere to the Beards Employee handbook
- Provide excellent customer service with each guest interaction
- Respond to any guest questions with confidence
- Remain up to date on all things Beards
- Develop and cultivate strong relationships with guests
- Report to work on time, every time
- Maintain a clean working environment
- Communicate effectively with all team members
- Cultivate a team oriented environment
- Keep open communication with management on ways to continually improve efficiencies

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- May fill both serving and bartending shifts
- Comply with food safety rules and regulations
- Take orders and make food/beer recommendations
- Have the ability or be willing to learn how to properly pour a beer
- Must be willing and able to run food when an order is complete
- Must be willing and able to pre and post bus tables
- Be willing to complete various cleaning projects
- Complete all other assigned tasks

****Currently hiring for seasonal full and part time positions****

KNOWLEDGE / SKILLS / REQUIREMENTS:

- Experience is a must
- Outstanding customer service skills
- Must be friendly and personable
- Ability to be on your feet 8+ hours a day and lift up to 50 lbs
- Willing to continue education on all things Beards
- A passion for the history and future of Beards
- Will be tested on menu knowledge for both food and beer
- Must remain professional while having an outgoing personality to interact with our guests
- Professional phone etiquette
- Cash handling skills
- Juggle a multitude of tasks at once
- Must become familiar with the POS (point of sales) system

We are a rapidly growing brewery looking for dedicated people who care about community and craft. We strive to provide approachable craft experiences born from quality beer throughout everything we do. If that sounds like you, and you align with the skills and duties above, please download an application at www.beardsbrewery.com on the careers page, and submit via email with a resume to management@beardsbrewery.com