



**Passionate about craft through community.**



**Job Title:** Busser

**Reports to:** Pub Management Team

**About Beards Brewery:**

Beards Brewery is located in the scenic gaslight district of downtown Petoskey, where we operate our small 1bbl (31 gallon) pilot brew house and have a tap room/restaurant open to the public. We additionally have a 15bbl (465 gallon) production brew house in Charlevoix where we keg and can our beers to meet our growing demand at our pub location as well as distribution to bars and restaurants within Michigan.

**Job Description:**

It is the bussers job to boost the efficiency and flow of the entire pub, meaning that they play a critical role in ensuring that all guest experiences run smoothly. We are a high volume and fast paced brewpub, therefore it's crucial that all bussers are prepared and excited about working in a fast paced environment.

The bussers main responsibility is to make sure all tables are being cleared off when guests are done with their plates. Tables need to be wiped down as soon as possible after the guests' departure. This aids in the overall flow and efficiency of the pub. Bussers must also make sure all bus tubs are cleared out and any messes are taken care of in a timely manner to assist in the overall cleanliness and presentation of our pub.

**ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Adhere to the Beards Employee handbook
- Provide excellent customer service with each guest interaction
- Respond to any guest questions with confidence
- Remain up to date on all things Beards
- Develop and cultivate strong relationships with guests
- Report to work on time, every time
- Maintain a clean working environment
- Communicate effectively with all team members
- Cultivate a team oriented environment
- Keep open communication with management on ways to continually improve efficiencies
- Run food when an order is complete
- Must be comfortable pre-bussing tables
- Must clear tables in a timely manner once a party has left
- Be willing to complete other various cleaning tasks
- Change compost bags/bins when necessary

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- Complete any other assigned tasks

### KNOWLEDGE / SKILLS / REQUIREMENTS:

- No experience necessary, but is a plus
- Must be friendly and personable
- Ability to be on your feet 8+ hours a day and lift up to 50 lbs
- Willing to continue education on all things Beards
- A passion for the history and future of Beards
- Must have an eye for detail
- Ability to prioritize
- Accuracy and speed in executing assigned tasks

We are a rapidly growing brewery looking for dedicated people who care about community and craft. We strive to provide approachable craft experiences born from quality beer throughout everything we do. If that sounds like you, and you align with the skills and duties above, please download an application at [www.beardsbrewery.com](http://www.beardsbrewery.com) on the careers page, and submit via email with a resume to [management@beardsbrewery.com](mailto:management@beardsbrewery.com)